

PREDICTION OF PRIVACY VIOLATING BEHAVIORS WITHIN SMART GRIDS

ADAM SZEKERES

GJØVIK

SMART CITY DAY 2016

01.12.2016

ABOUT ME

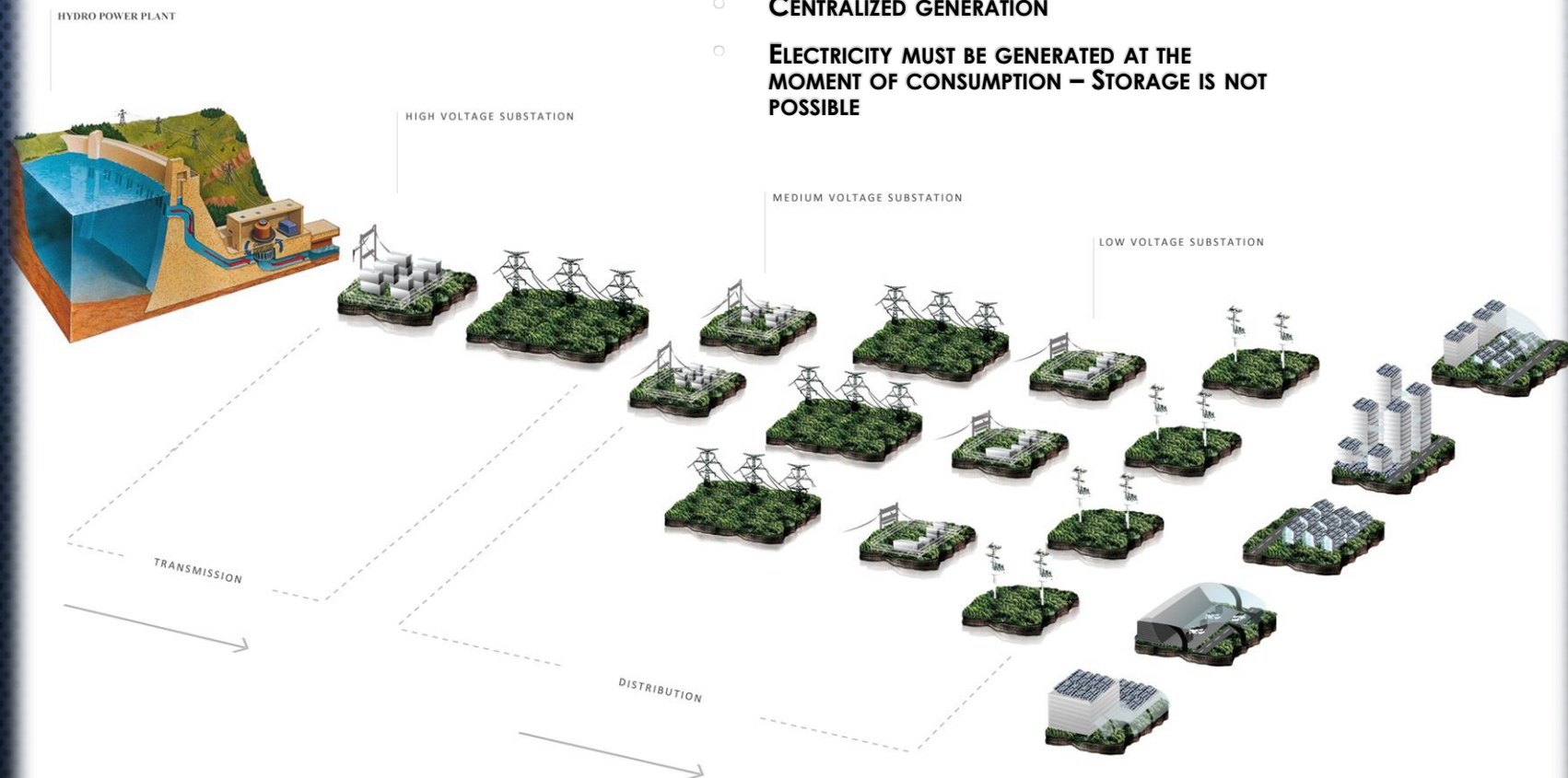
- BACKGROUND IN PSYCHOLOGY
- STARTED PhD STUDIES IN INFORMATION SECURITY THIS YEAR
- RESEARCH TOPIC ON HUMAN MOTIVATION – DECISION MAKING
- CONNECTED TO IoTSEC PROJECT FUNDED BY RESEARCH COUNCIL OF NORWAY

KEY POINTS

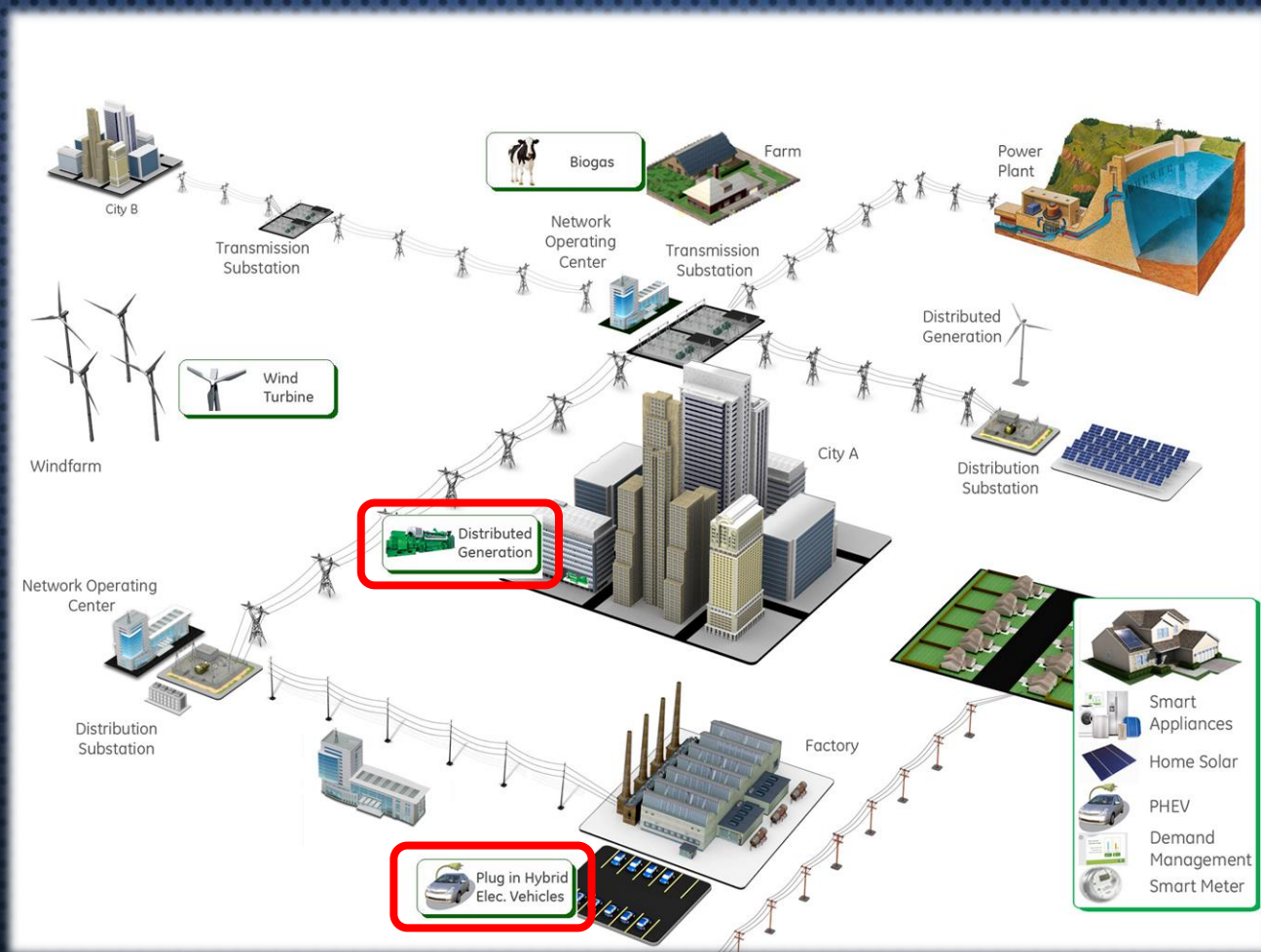
- EVOLUTION OF THE SMART ELECTRIC GRID
- CUSTOMER PRIVACY CONCERNS
- CONNECTING THE SYSTEM TO HUMAN DECISION MAKING AND RISK ANALYSIS
- IDEAS FROM PSYCHOLOGY FOR THE PREDICTION OF STRATEGIC DECISION MAKING

TRADITIONAL ELECTRIC GRID

- **CRITICAL INFRASTRUCTURE FOR MODERN SOCIETY**
- **CENTRALIZED GENERATION**
- **ELECTRICITY MUST BE GENERATED AT THE MOMENT OF CONSUMPTION – STORAGE IS NOT POSSIBLE**



TRANSITION TOWARD A SMART GRID



Bi-directional flow of information & electricity

Enabled by IoT

More efficient operations

Improved load optimization

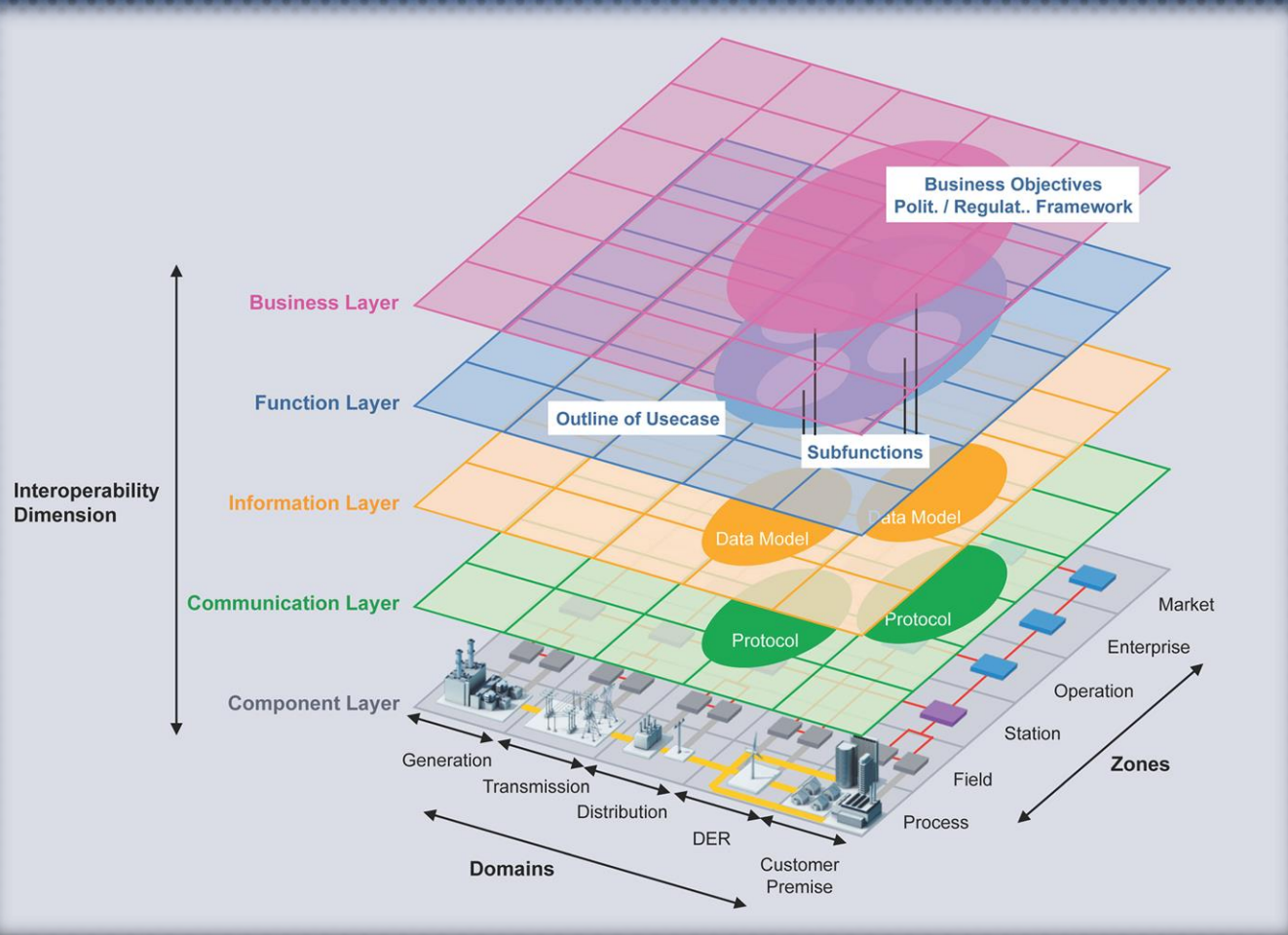
Integration of renewable resources

SMART GRID CHARACTERISTICS

- Big Data
- Autonomous systems
- Automated homes
- Consumption based on dynamic prices
- New services/markets for third parties regarding smart homes



THE SMART GRID ARCHITECTURE MODEL



SECURITY REQUIREMENTS RELATED TO SMART METERS

- DURING DATA TRANSFER
- DURING CONVERSIONS AND CALCULATIONS
- DURING FORMATTING
- DURING DATA STORAGE

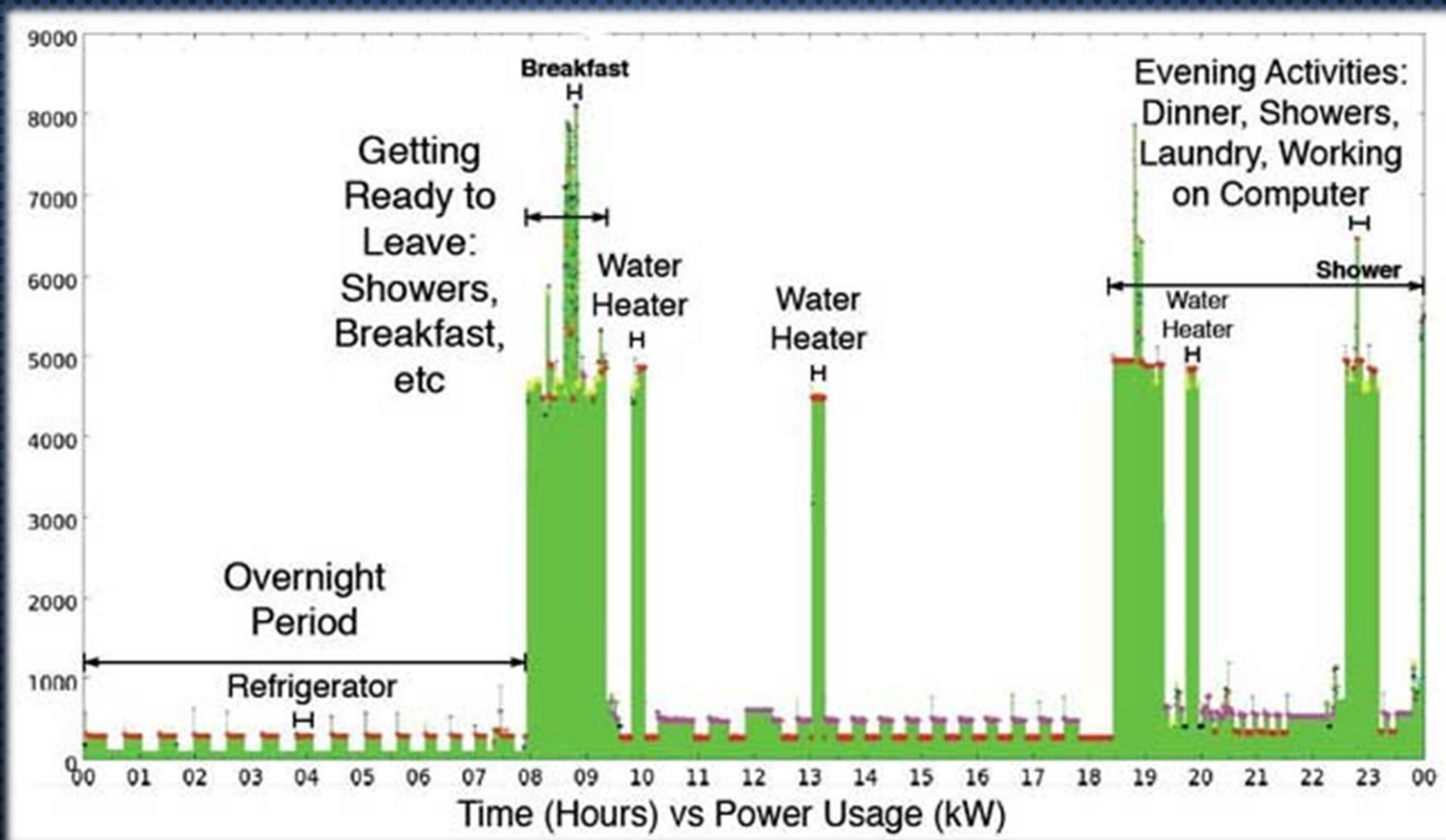


**CONFIDENTIALITY, INTEGRITY, AVAILABILITY, AUTHENTICITY AND
UTILITY OF THE DATA MUST BE ENSURED.**

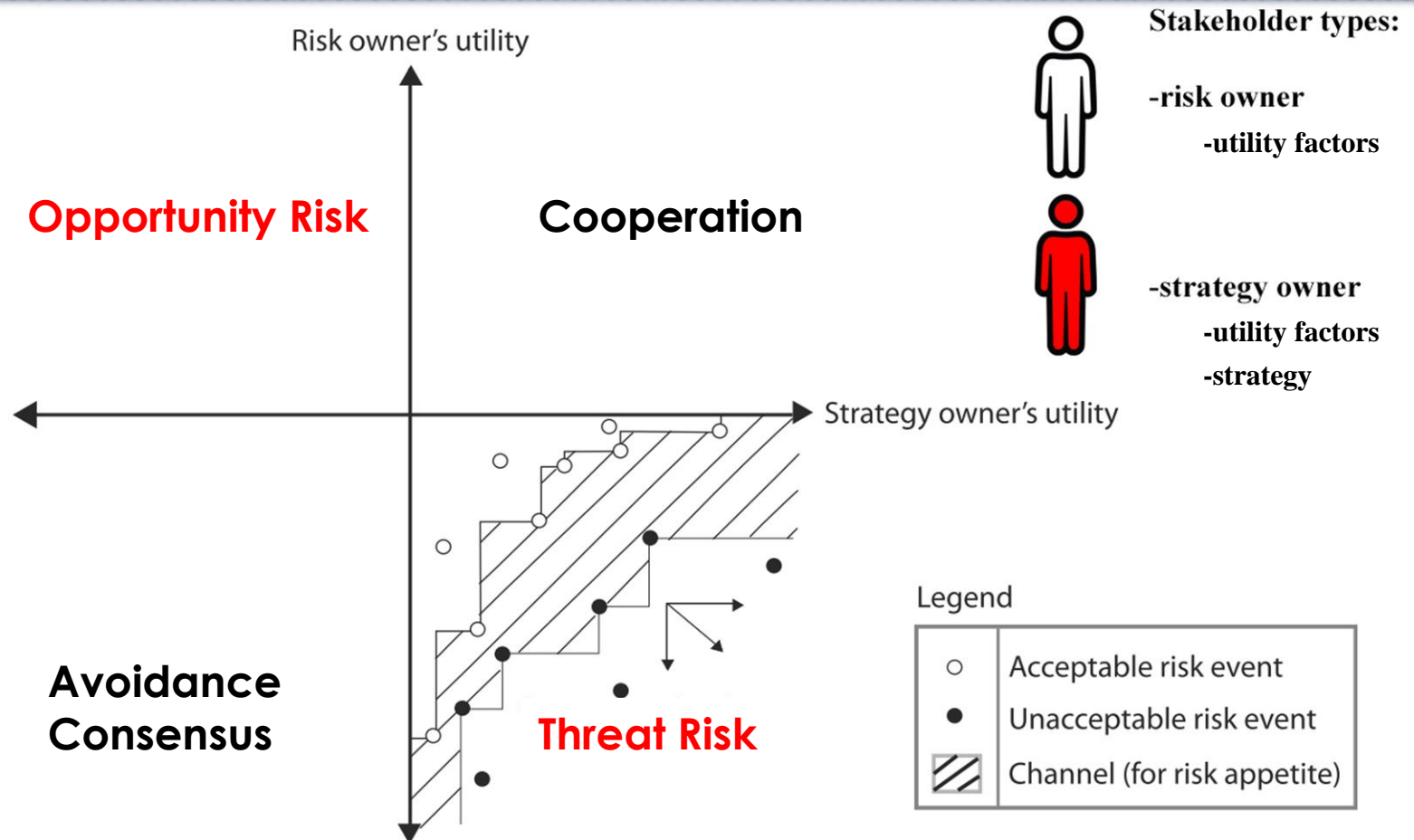
POTENTIAL PRIVACY THREATENING ACTIVITIES

- INFORMATION COLLECTION
 - **1. SURVEILLANCE**
 - 2. INTERROGATION
- INFORMATION PROCESSING
 - **1. AGGREGATION**
 - **2. IDENTIFICATION**
 - **3. INSECURITY**
 - **4. SECONDARY USE**
 - 5. EXCLUSION
- INFORMATION DISSEMINATION
 - **1. BREACH OF CONFIDENTIALITY**
 - 2. DISCLOSURE
 - 3. EXPOSURE
 - **4. INCREASED ACCESSIBILITY**
 - 5. BLACKMAIL
 - 6. APPROPRIATION
 - 7. DISTORTION
- INVASION
 - 1. INTRUSION
 - 2. DECISIONAL INTERFERENCE

A PRIVACY CONCERN

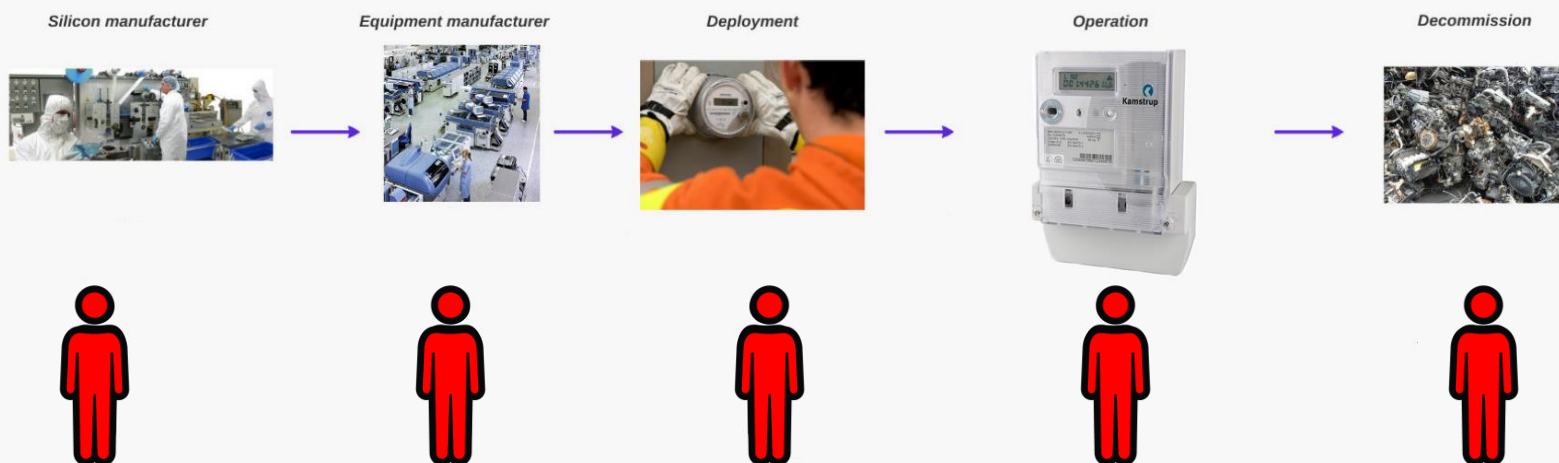


RISK ANALYSIS FOCUSING ON HUMAN BEHAVIOR (CIRA)



WHO IS RESPONSIBLE TO FULFILL THE REQUIREMENTS?

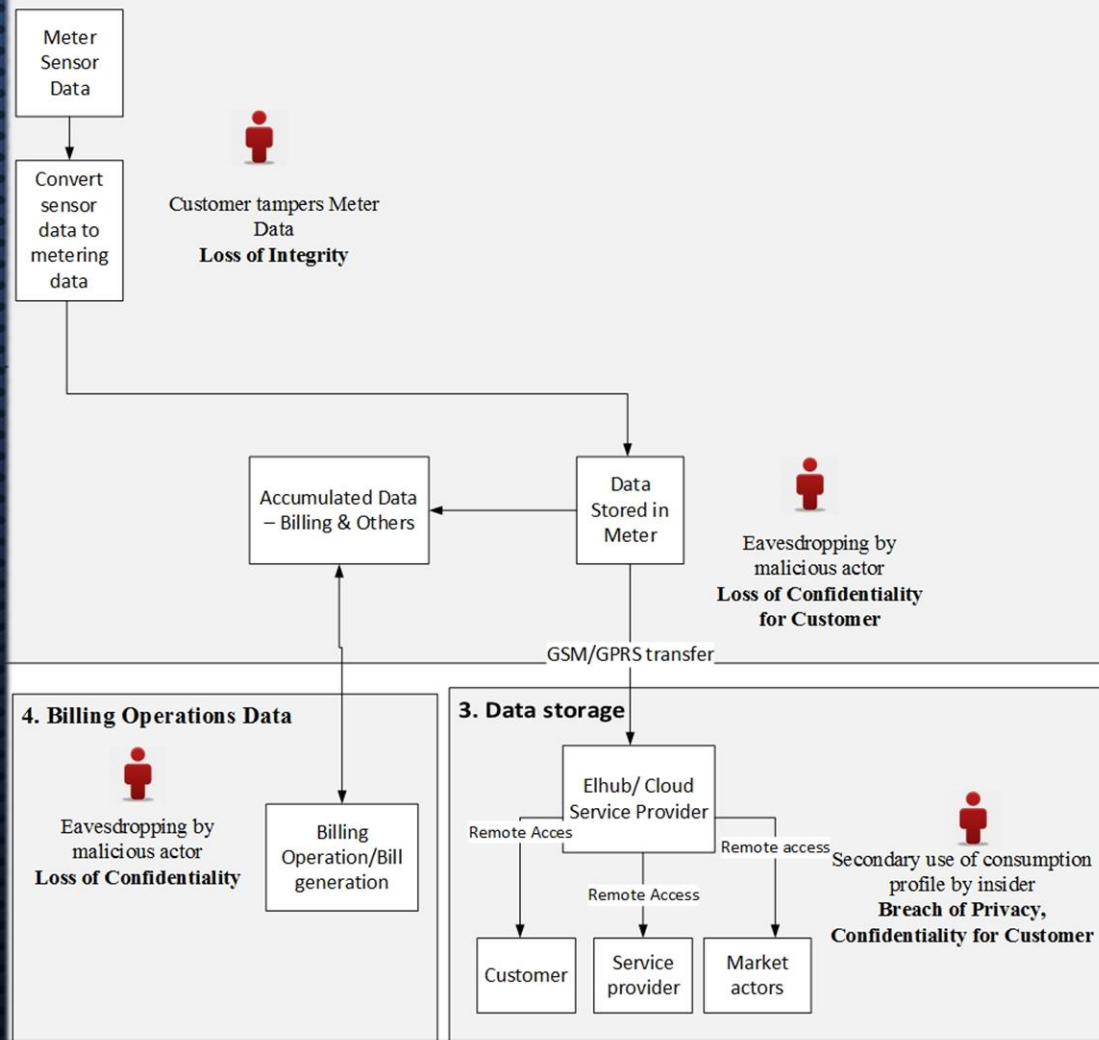
Value chain of the Smart Meter



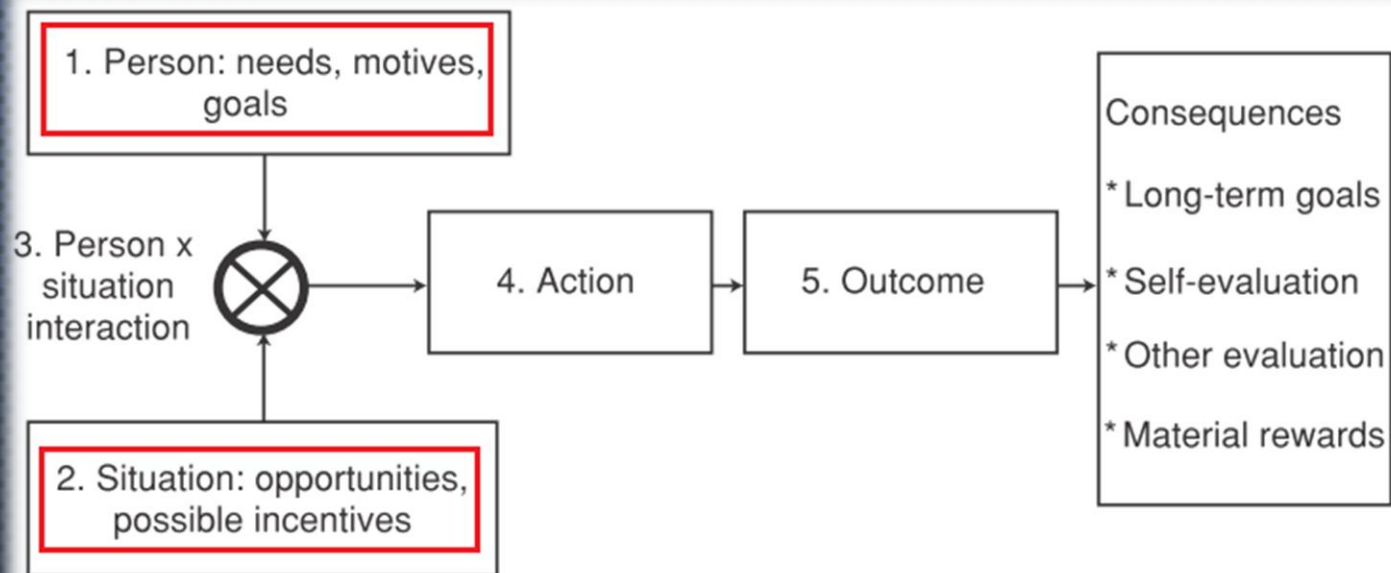
Reliance on third-parties

SIMPLIFIED DATA FLOW MODEL OF THE SMART METER

2. Operation - Smart Meter Data



HUMAN BEHAVIOR



SITUATIONAL FACTORS

- ORGANIZATIONAL CULTURE (VALUES, NORMS..)
- FINANCIAL (BONUS SYSTEMS SHARE SCHEMES), MORAL, COERCIVE INCENTIVES

PERSONALITY FACTORS

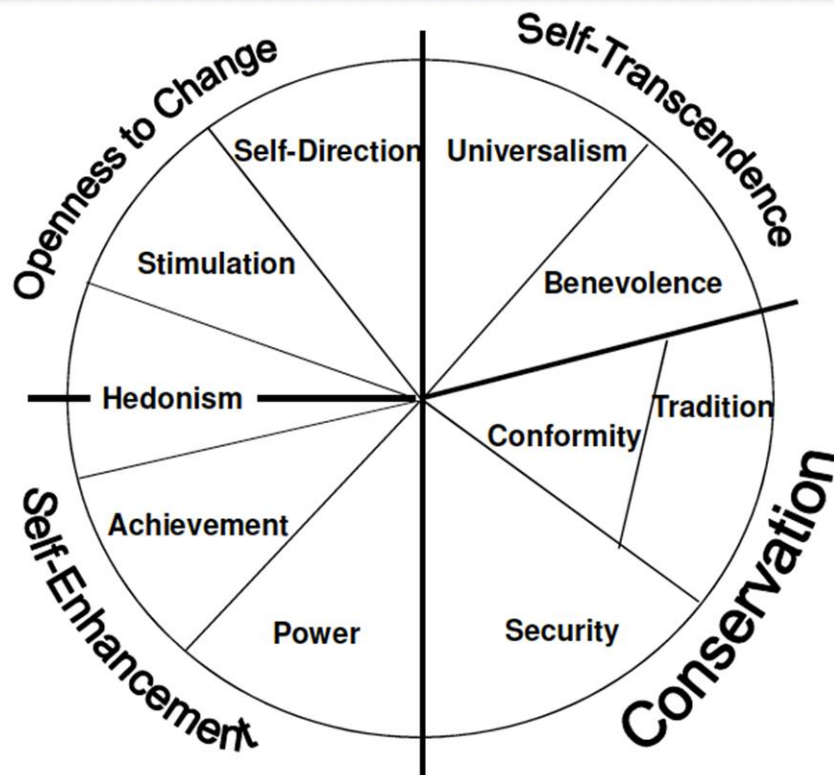
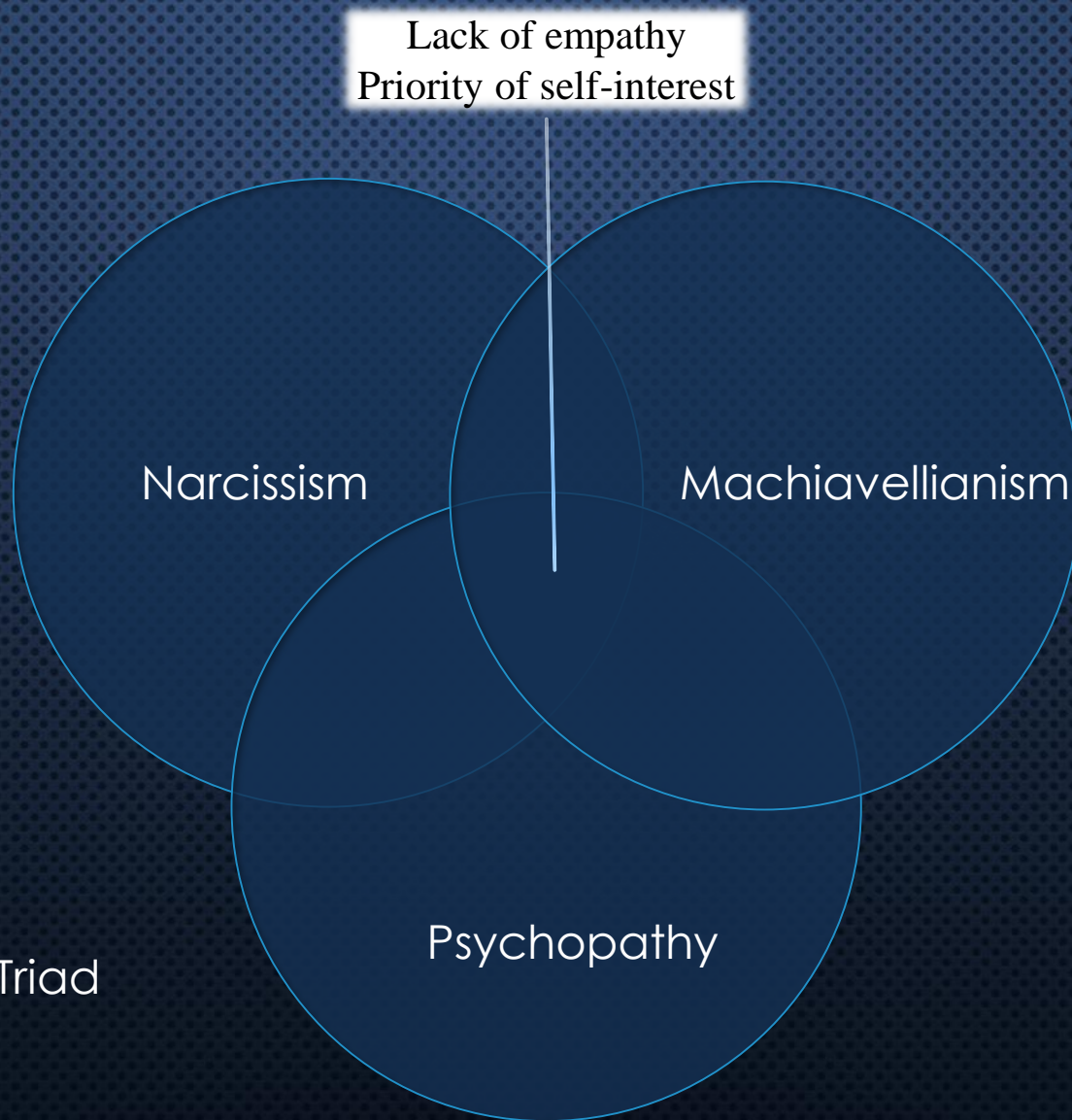


Figure 1. Theoretical model of relations among ten motivational types of value

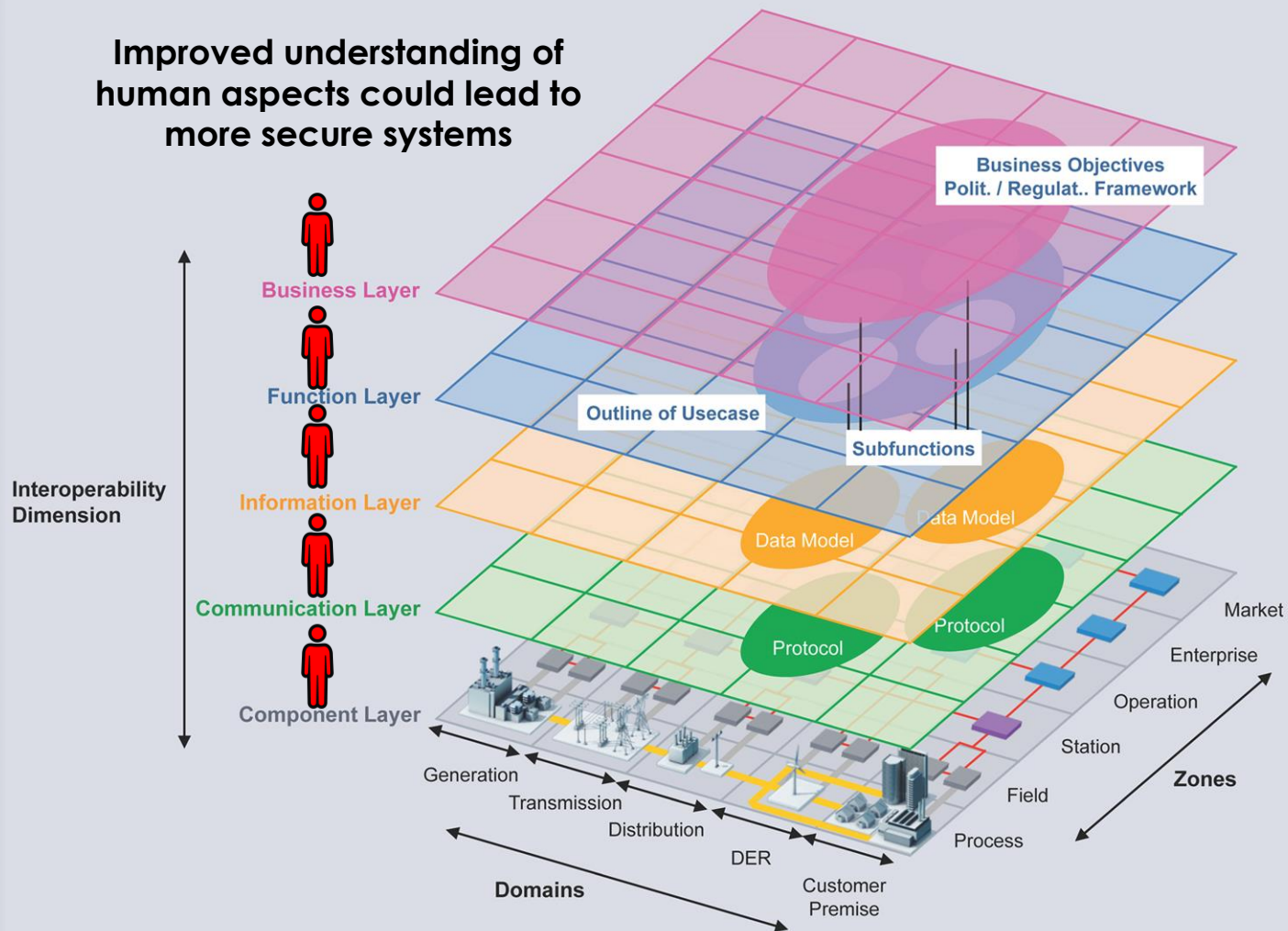
PERSONALITY FACTORS



The Dark Triad

TAKE-HOME MESSAGE

Improved understanding of human aspects could lead to more secure systems



THANK YOU FOR YOUR ATTENTION!