

#### UiO **Department of Technology Systems** University of Oslo

## <u>IoTSec.no</u> Meeting Halden, 23-24Apr2019

# Societal Security -**Towards Trusted and Innovative Society**

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# Outline

#### "The last time I was connected by wire was at birth"

#### Mobile development

- From Network development
- To Societal Empowerment

#### Societal Trust

- IoT devices and challenges
- People empowerment
- Privacy, Internet and net-neutrality IT-industry



#### Discussion





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# **Grand Challenges**

#### Grand Challenges

- Climate
- Resources (radio, minerals)
  - Kobald (East DR Congo)
- Divide
- Digitisation
  - Mobile Networks

  - Automation



"Internet had the ability to dismantle the divide. Internet failed miserably, the divide is bigger than Rights, UNO Kate Gilmore, Human Rights, UNO

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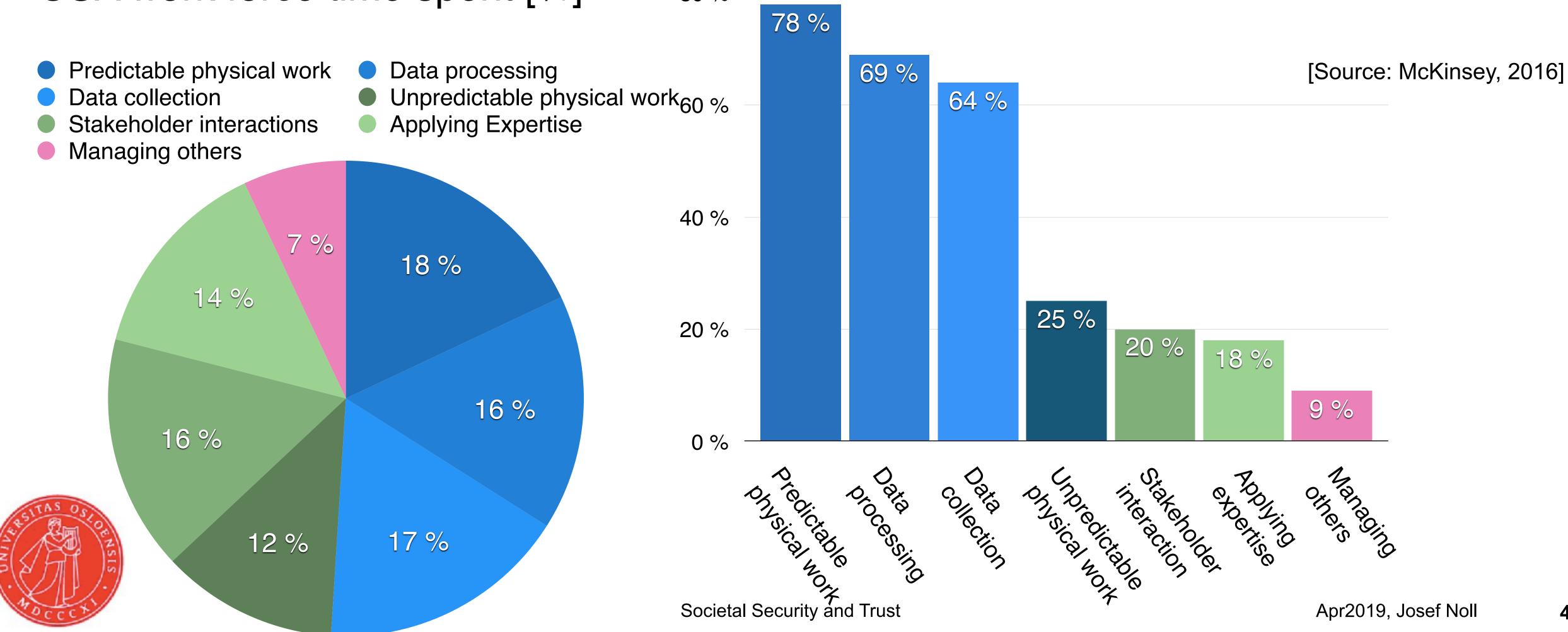


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# The challenge from automation







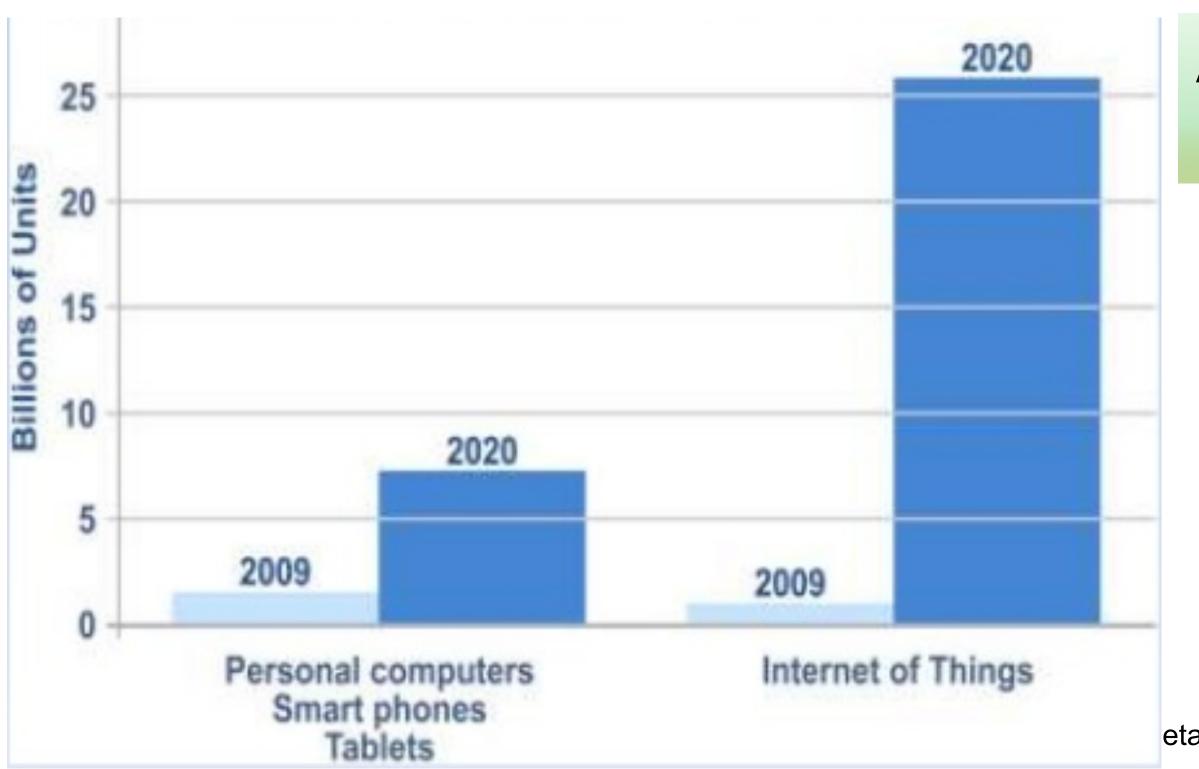
#### Technical automation potential 2016 [%]





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# **IoT - 10 x impact of Internet**



#### **Commercial & Consumer M2M Device Connections Worldwide 2020**

0.07 billion

### Healthcare

0.25 billion

13%

#### Automotive Transport

Total market: 2.1 billion connections worldwide

Utilities

.32 billion

62%

Gov., retail,

financial services

Security

0.45 billion

21%

[Source: Analysys Mason 2011]

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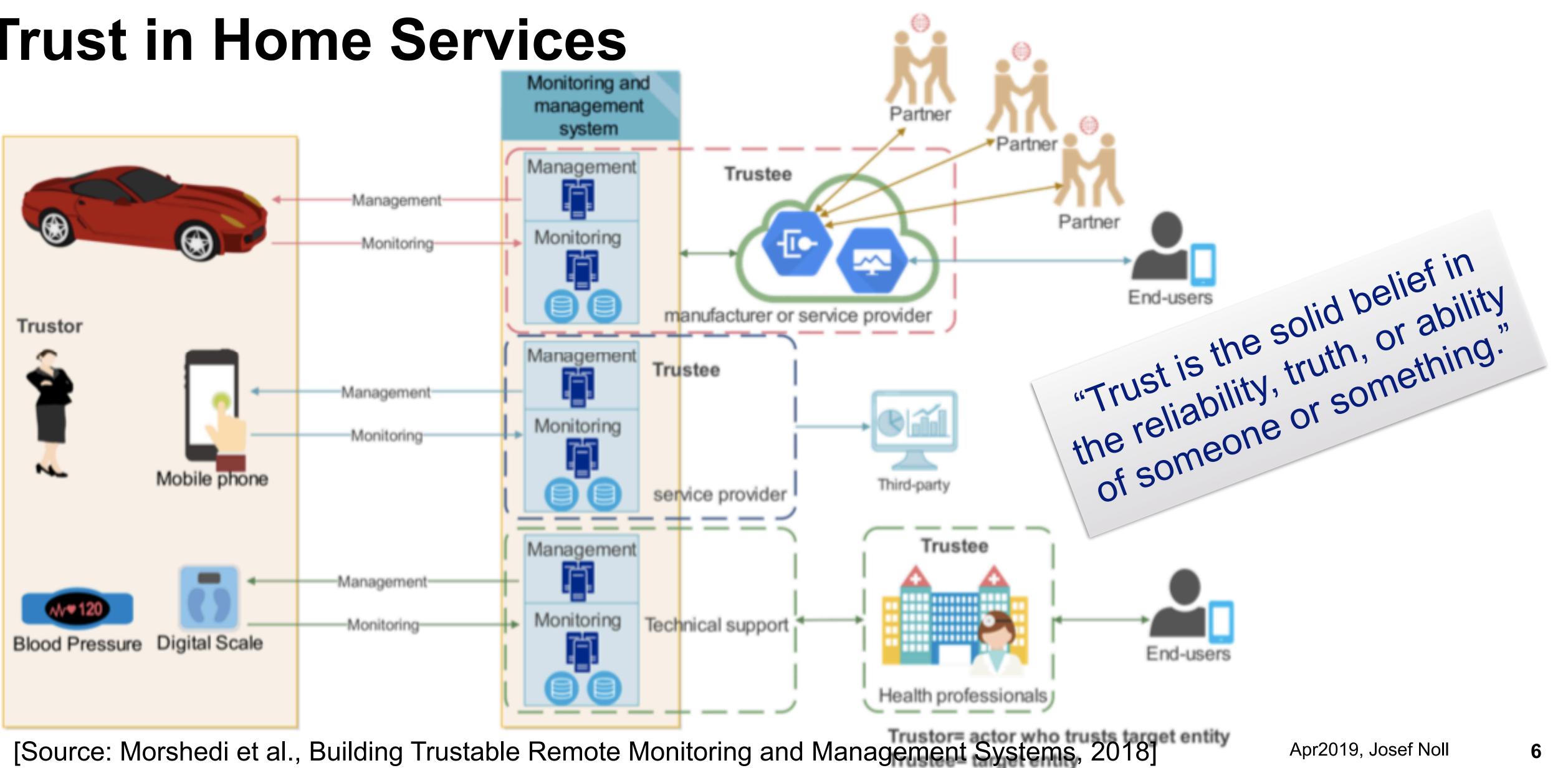




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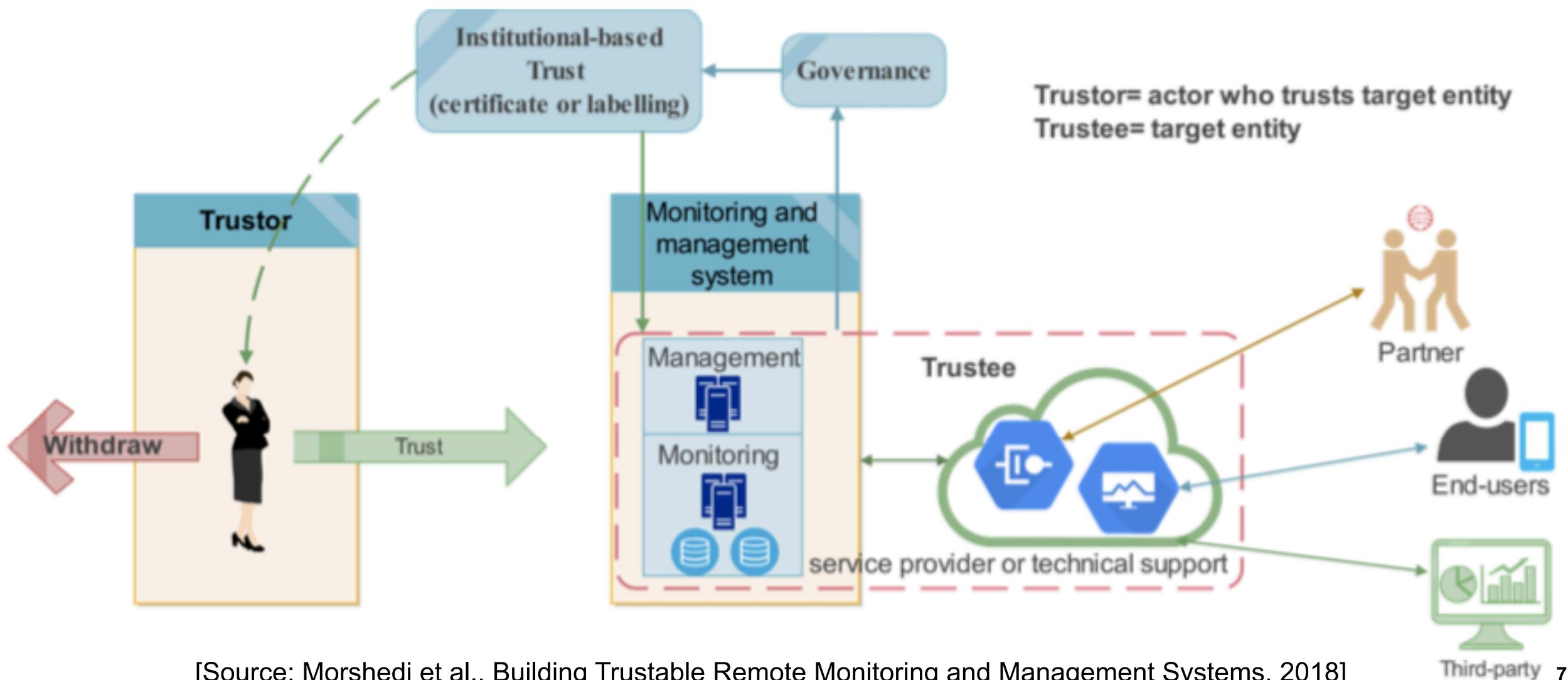
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# **Trust in Home Services**



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## Managed Service



[Source: Morshedi et al., Building Trustable Remote Monitoring and Management Systems, 2018]



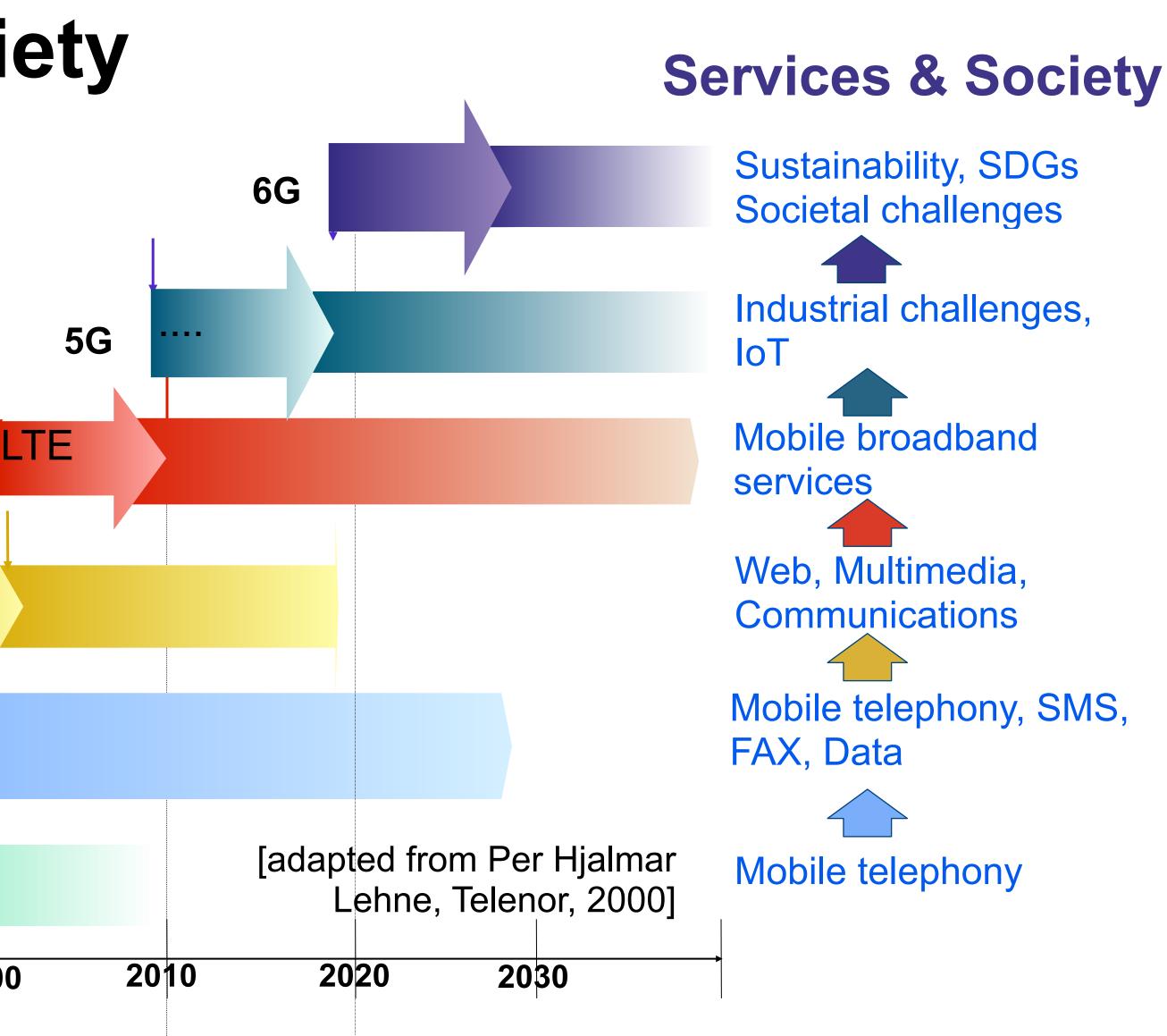




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# 6G: Digitisation of the Society

- 1G-3G: Speed, flexibility
- 3G-4G: Service view
- 5G: Industrial Business challenges **4G** ownership • 6G: Societal UMTS **3G** sustainability **GSM 2G** NMT 1**G** 1980 1990 1970 2000



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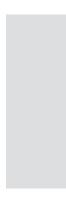




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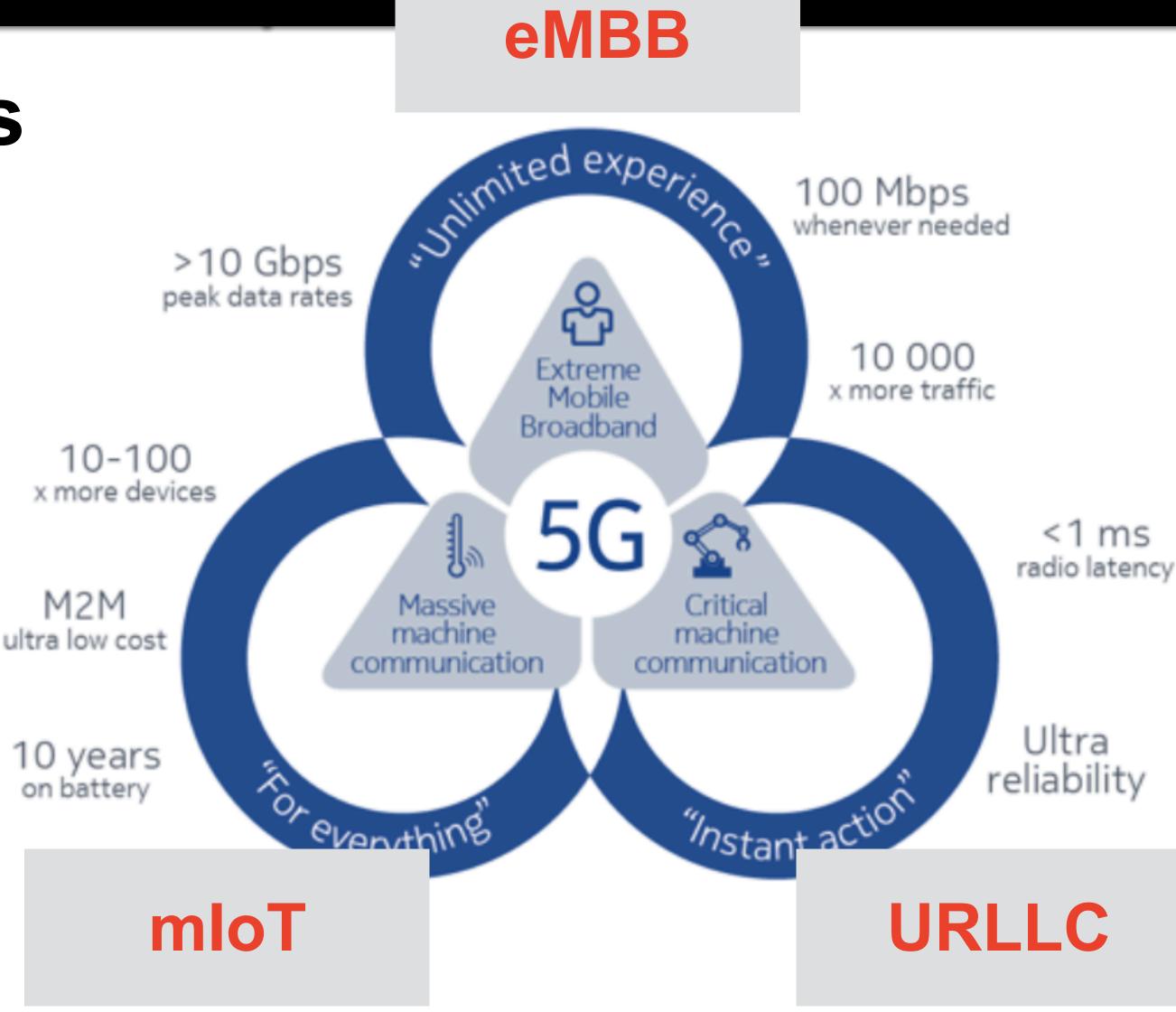
# **5G: Industrial Challenges**

- enhances Mobile Broadband
- massive IoT
- ultra Reliable, Low Latency communication





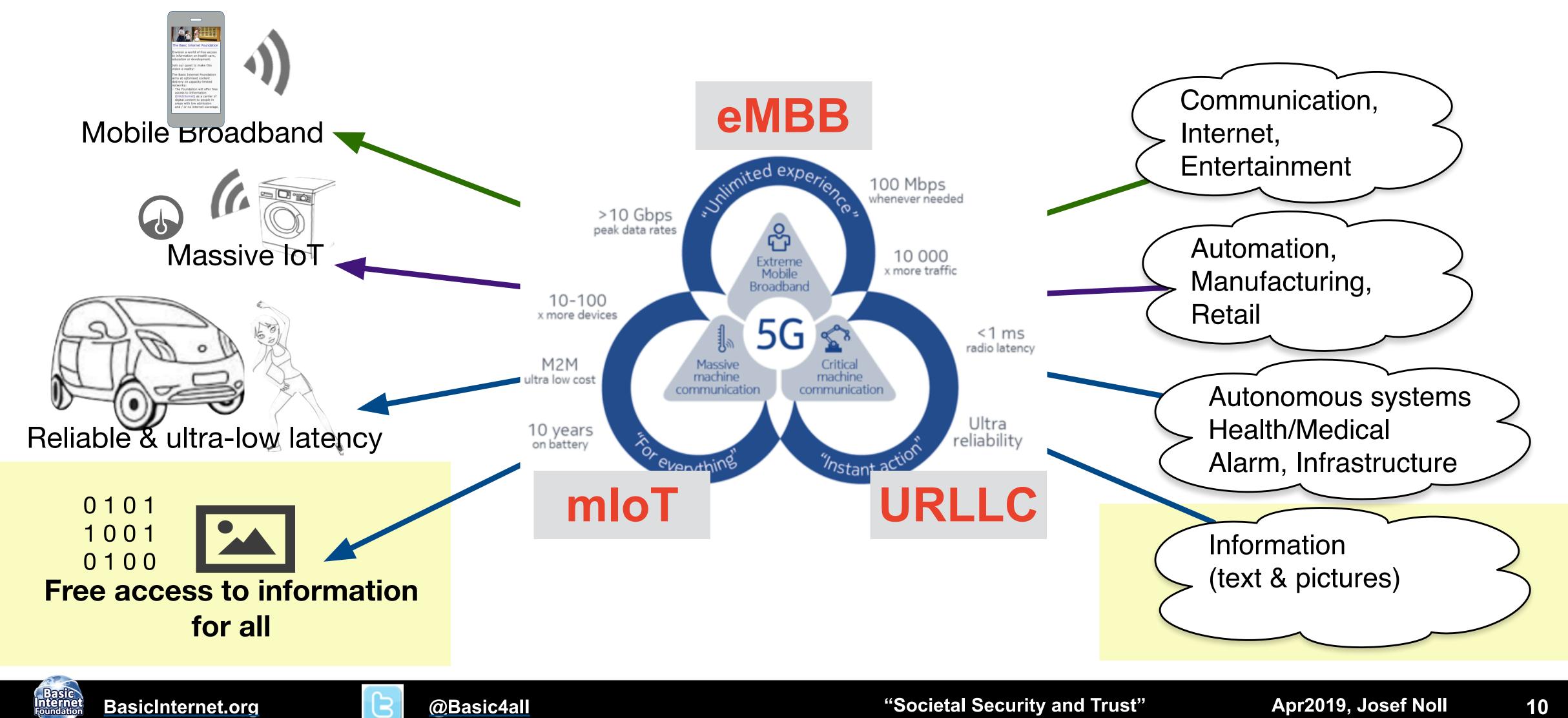
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[source: Nokia https://networks.nokia.com/5g/get-ready]



## 5G network slicing for Free Access to Information for All





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# 6Genesis.com by Oulu University

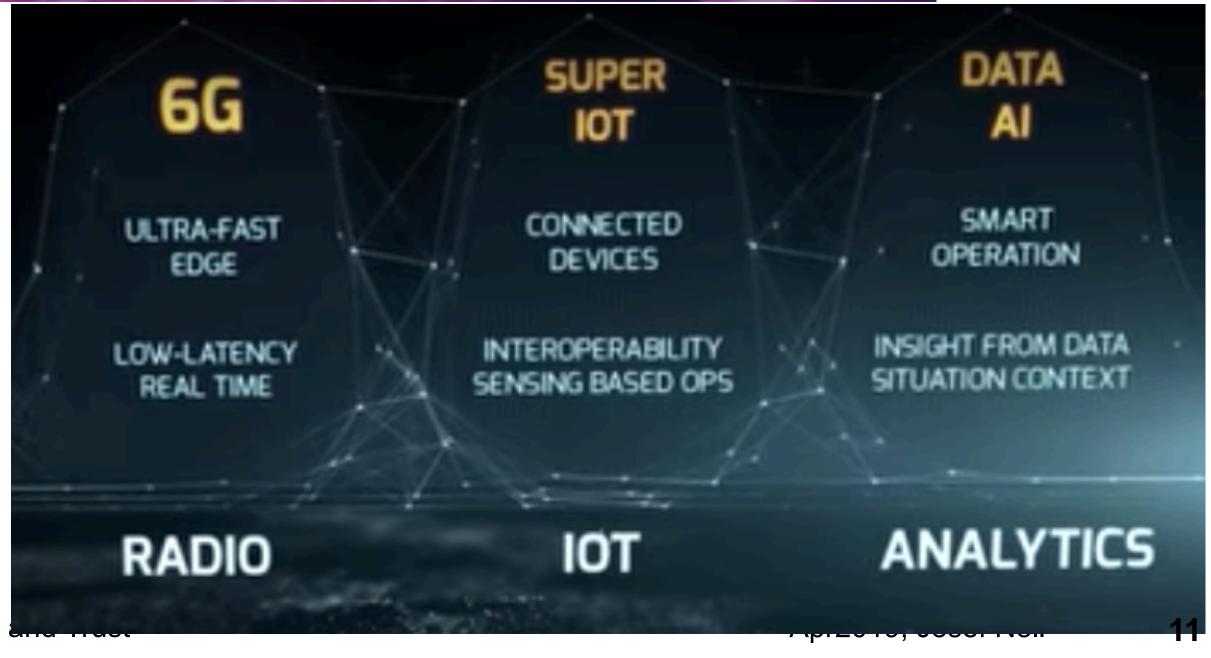
- Lighthouse project in Finland → 251 M€ funded
- Goals
  - Support industry in finalization of 5G
  - Develop the fundamental technology needed to enable 6G
  - Speed up digitalization in society
- Focus on Sustainable Development FI, SE, NO, DK academic collaboration











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# The change of Business Models

- Car industry: Liability in IoT driven business models
- Telecom: uO (MicroOperator), Partnership



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Energy: Cost of providing of Energy -> Cost of Reliable Network





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#### http://www.scmagazine.com/iot-security-forcingbusiness-model-changes-panel-says/article/448668/

SC Magazine > News > IoT security forcing business model changes, panel says

Teri Robinson, Associate Editor

JFollow @TeriRnNY

October 22, 2015

#### **IoT security forcing business mode** panel says



To secure the Internet of Things and to build trust with customers, the way that vendors approach manufacturing, distributing and supporting devices and solutions must change, a panel of security pros said Monday at the National Cyber Security Alliance's (NCSA's) Cybersecurity Summit held at Nasdag.

"Business models will have to change. We used to build them [products], ship them and forget about them until we had to service them," said John Ellis, founder and managing director of Ellis & Associates. "We've moved to a new world where we have to ship and remember."



### Volvo to 'accept full liability' for crashes with its driverless cars



confirmed.



But decide on rules so we can make the dang vehicles

13 Oct 2015 at 06:04, OUT-LAW.COM





68



Volvo will "accept full liability" for collisions involving its autonomous vehicles, the company has





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# Privacy in IoT

# Privacy: All our data to IT companies?



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# Instantaneous and high-resolution

### HAN Port

- energy usage
- online monitoring (1/s ... 1/min)
- Typical Norway
  - Power (every 2.5s)
  - Current (every 10s)
  - Voltage (every 10s)
- Connected devices
- Security



#### physical security, encryption

AMS HAN port (NEK) https://www.nek.no/info-ams-han-brukere/







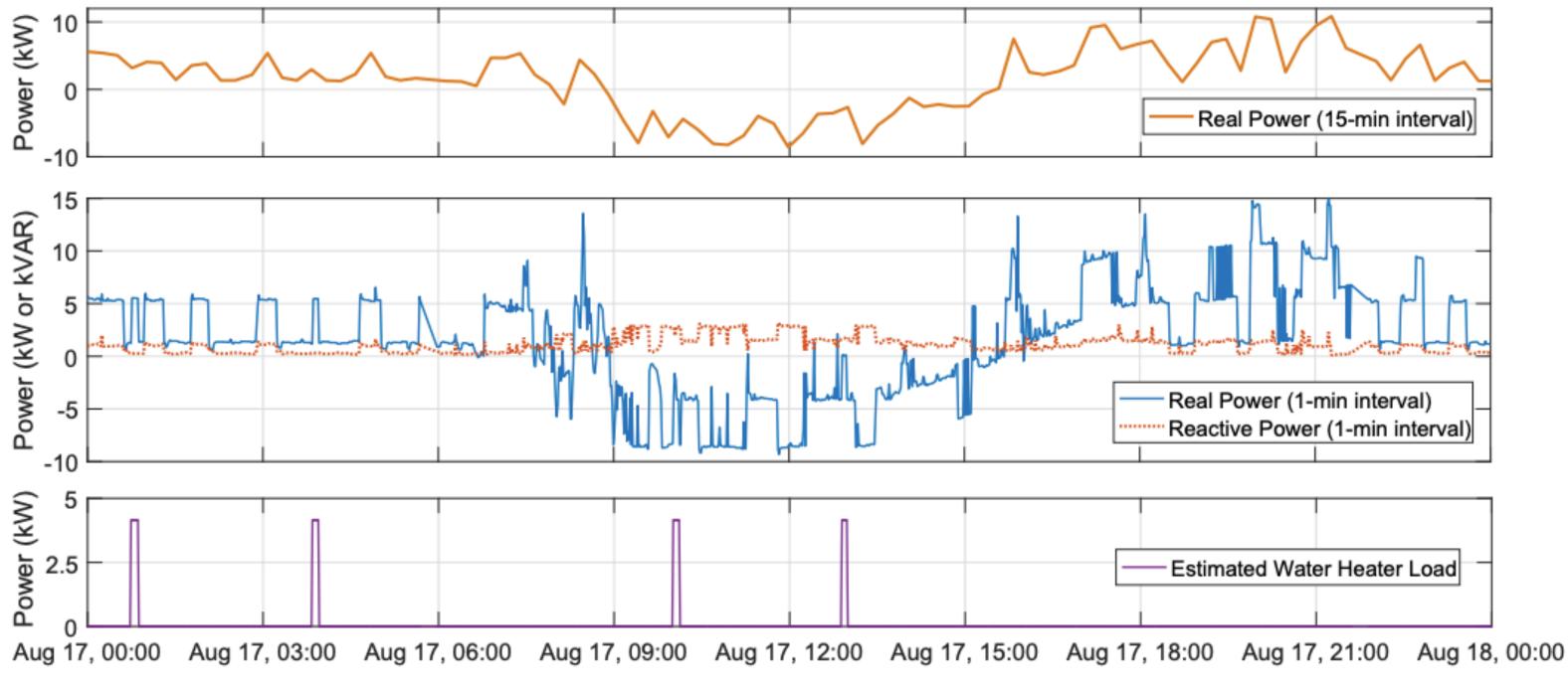
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# Meter analysis - knowledge about you

### Security

- (unencrypted) wireless data
- Cloud computing
- "is my HAN port open?"
- Information & control
  - energy saving (water heater)
  - Ioad control
  - Fridge, freezer, heat pump,...
  - usage pattern, "door is open"

"which TV channel do you watch" (every 2s)





http://nilmworkshop.org/2018/proceedings/Poster ID17.pdf

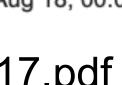


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# "Amazon Echo" in your smart meter

- Amazon/Google/Apple home control works on your command
- "Amazon HAN connect"
  - works all the time
  - brings all your information to the cloud





#### **Amazon Echo/** Alexa





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# **Comparison with the Mobile Network**

- Facebook's Free Basics
  - O-rated content (free usage)
  - 3-months break even
- The con's of Free Basics
  - every click goes to Facebook
  - Net-neutrality
- HAN port
  - who owns my power consumption?

cloud analysis?



#### "no to Free Basics" we have been colonised once



#### **Premier Minister** Narendra Modi (India)

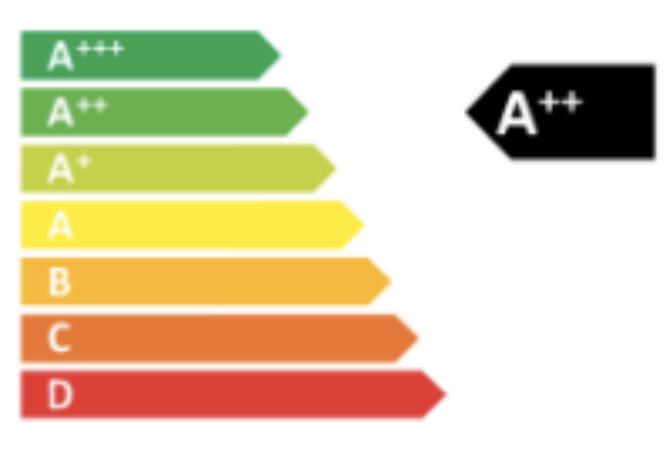
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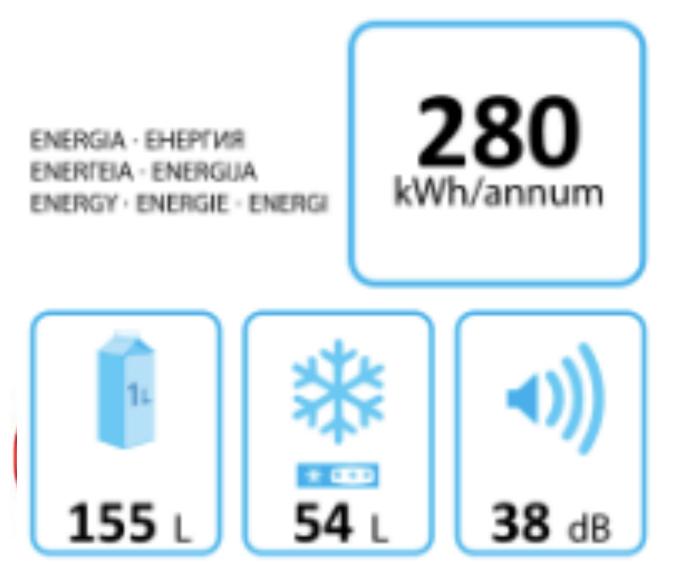




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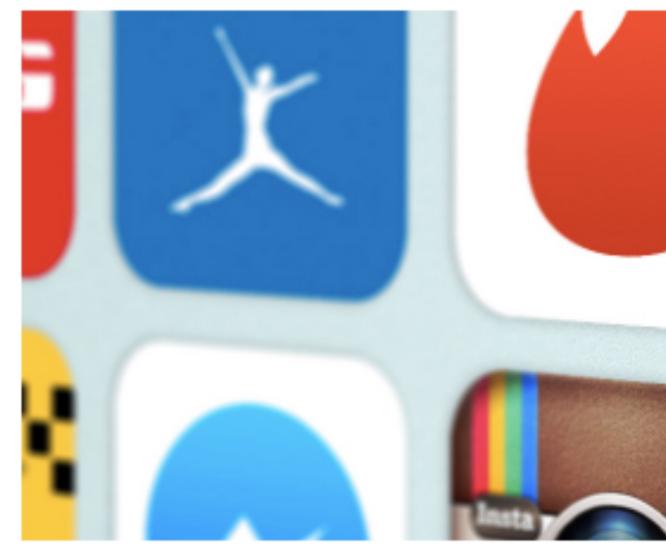
# **Towards Measurable Privacy - Privacy Labelling**





- "Measure, what you can measure Make measurable, what you can't measure" - Galileo
- Privacy today
  - based on lawyer terminology 250.000 words on app terms and conditions
- Privacy tomorrow
  - A++: sharing with no others
  - ► A: ...
  - C: sharing with ....
- The Privacy label for apps and devices





#### Appfail Report – Threats to Consumers in Mobile Apps

The Norwegian Consumer Council analysed the terms of 20 mobile apps. The purpose is to oncover potential threats to consumer protection hidden in the end-user terms and privacy policies of apps.

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# The economic perspective

- The big 5 IT companies have a GDP as big as that of France
- Amazon largest sector in terms of revenue is selling of data
  - → 20% of revenue
- How can SMEs compete?
  - Each service and device gets a privacy label
- Four areas for Privacy Label
  - which data are collected
  - sharing to my phone, my cloud, public cloud,...
  - data communication integrity and storage

further distribution of data, ownership of data, further processing

### Privacy Label (A-F)

- easy visibility
- customer focus



privacylabel.loTSec.no

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Digital Agenda Scoreboard 2015: Strengthenin...

#### A DIGITAL SOCIETY IS MADE OF DIGITALLY-SKILLED CITIZENS



Source: EU commission(2015)



DON'T EVEN HAVE BASIC DIGITAL SKILLS



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# **Trustability, Trust labels**

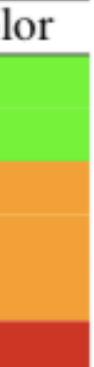
- Declaration of what can be/is monitored
  - Purpose
  - minimised collection//prove
  - interval for collection of data
- Storage and law enforcement
  - data center location// responsibility
  - in-house vs third party
  - Iaw enforcement
  - data backup and destruction plan

data protection methods

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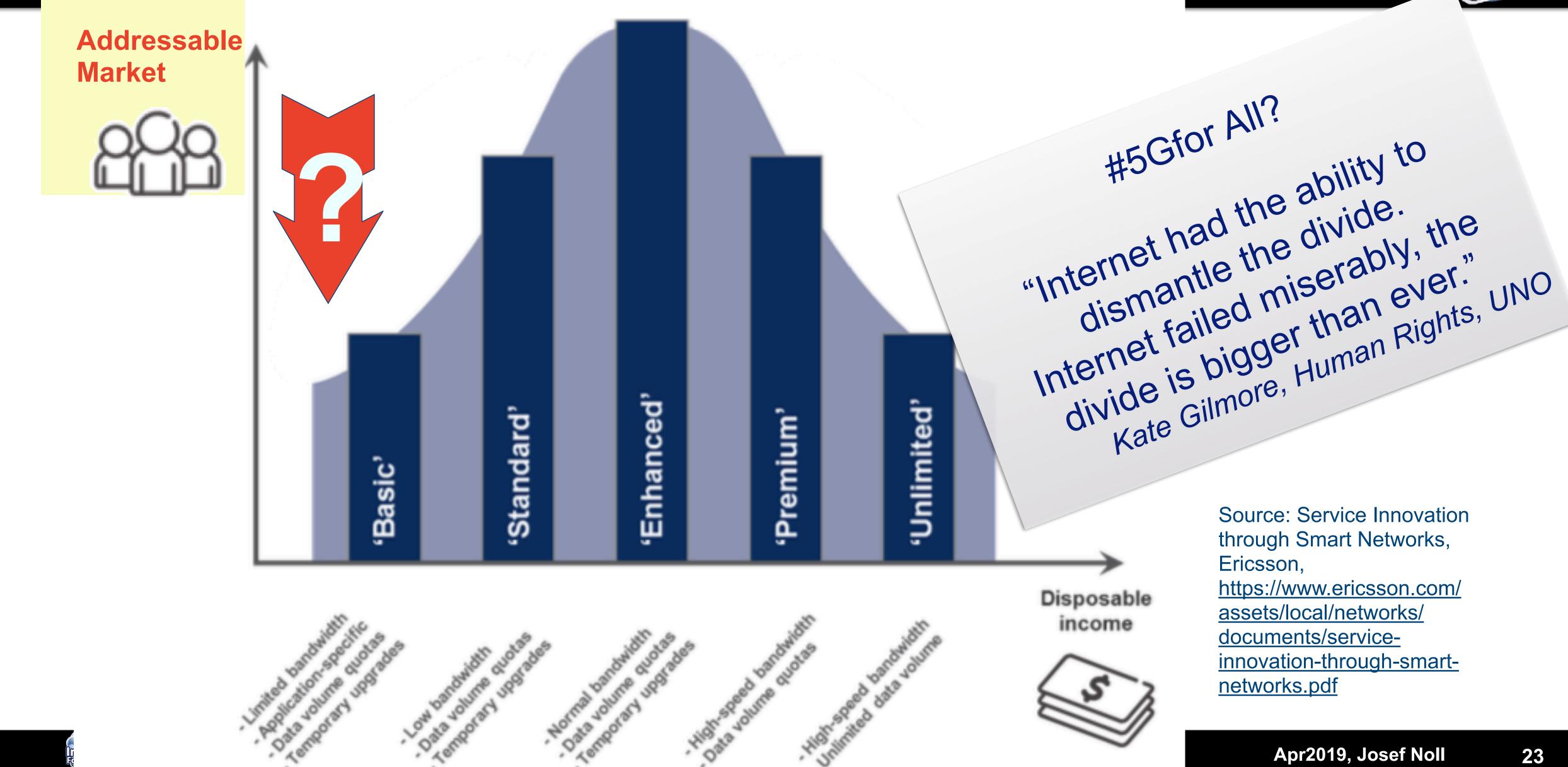
Score	Label	Col
90-100	А	
80-90	В	
70-80	С	
60-70	D	
50-60	E	
<50	F	

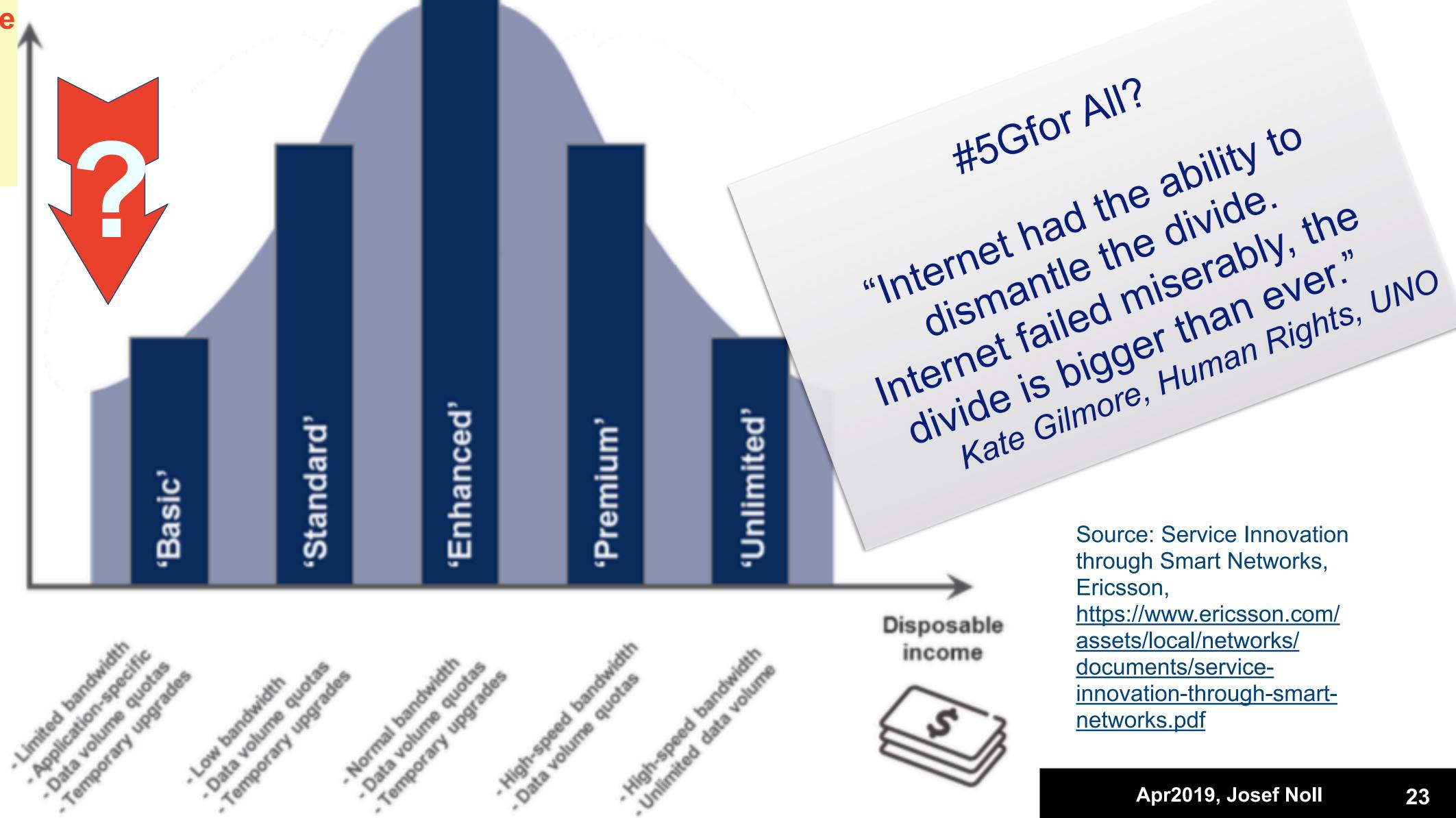
- Access to monitoring data and configuration
  - industry grade access control mechanisms
  - record data from access control
  - minimize configuring for attack avoidance
- Security and privacy measures
  - transmission encryption
  - multi-factor cloud authentication
  - PKI secure devices and communications





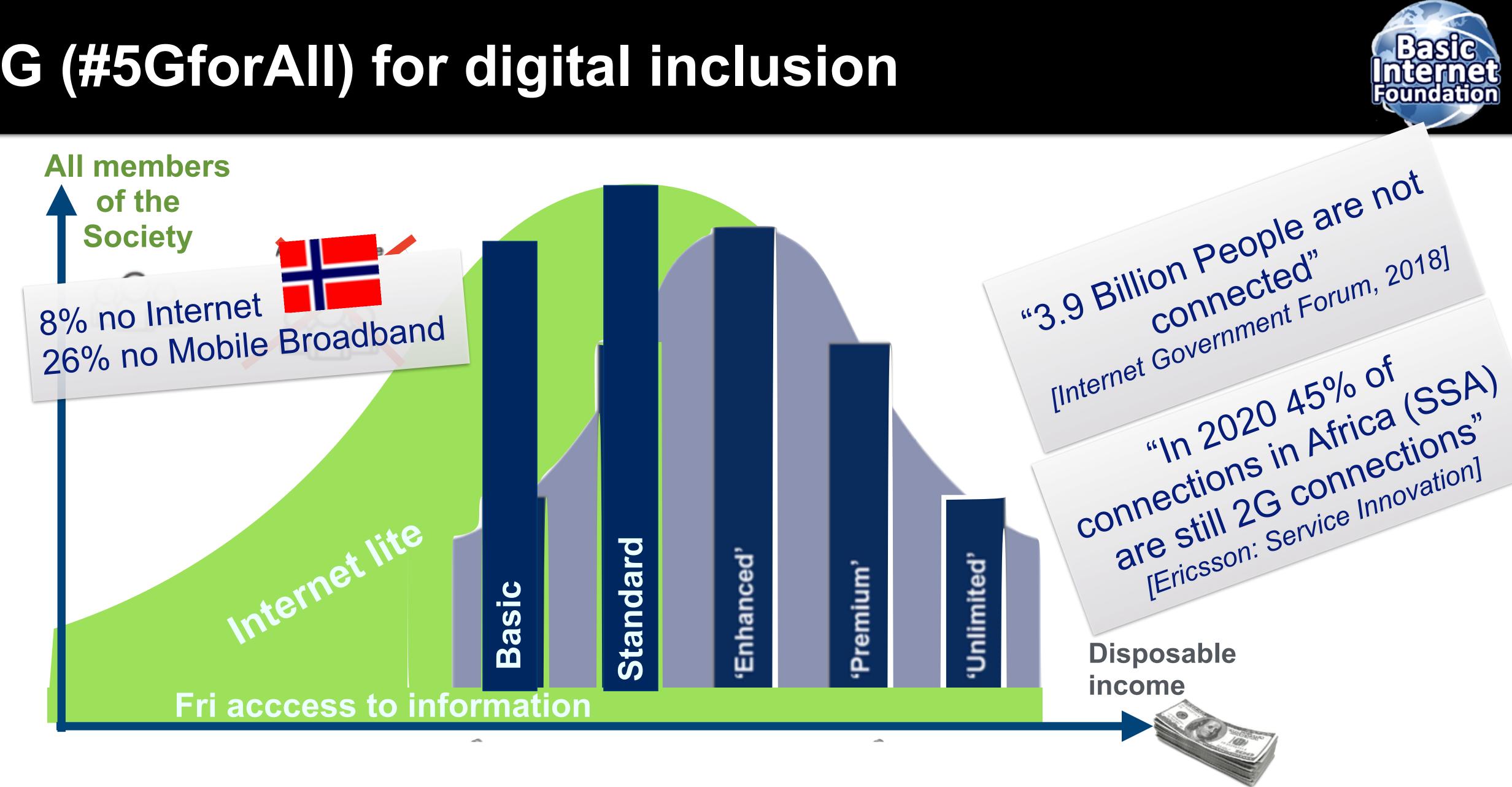
# **Telecom view on digital inclusion**







# 6G (#5GforAll) for digital inclusion





BasicInternet.org





[Adapted from: Service Innovation through Smart Networks, Ericsson, 2018]

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https://www.accessnow.org/ cant-reach-u-n-goalssustainable-developmentwithout-internet/

FREEDOM OF EXPRESSION

# And what about loT? We can't reach the U.N. goals for sustainable development without the internet

22 JUNE 2017 | 11:40 AM

f Share 💟 Tweet

It's become common wisdom that the United Nations' ambitious "Global Goals for Sustainable Development" aren't just for the U.N., or even governments, to implement. Launched in September 2015, the 17 goals and 169 targets are "a series of ambitious" targets to end extreme poverty and tackle climate change for everyone by 2030" (hence the alternative moniker, the "2030 Agenda for Sustainable Development").

Replacing the more arcane "Millennium Development Goals," these Sustainable Development Goals (SDGs) are everyone's goals, crowd-sourced to completion and promoted by companies and civil society alike. (Cue the hip, auto-playing video on the



STEPHEN HAWKING CARES MOST ABOUT #GOAL 9 INDUSTRY, INNOVATION & INFRASTRUCTURE **#GLOBALGOALS** 

website.)

Smartly, the goals, especially Goal 17, emphasize that access to technology underpins every one of these commitments to the eradication of extreme poverty.

However, not all connectivity is the same, nor yields the same benefits to societies in terms of economic, social, or cultural development. As we told the International Telecommunication Union (ITU), only stable, secure, and open access to broadband internet will ensure success for the U.N. SDGs. That's something civil society and our partners will continue to make clear, and we'll need to work in legislatures to get the point across, not simply at aid and development banks.

#### To reach the SDGs, we need civil and political advocacy

Traditionally, information and communications technology (ICTs) have not been a major recipient of aid funding. That's one reason this crucial technology is "under-represented" in the SDGs and appears in only four of the 169 targets. It's assumed that telecommunications will take care of itself, having been largely deregulated and privatized in the 1980s and 1990s. Yet more than half the world's population is not using the internet, a statistic showing the failure of local, national, and global governance with economic political and moral implications



#### BasicInternet.org

# SUSTAINABLE GENALS



PETER MICEK @lawyerpants

FREED	OM OF	EXPRESS	SION	GLOBA		
#ITU4	ISDG	#KEEPI	TON	CONNE		
ITU	SDG					
SUSTAINABLE DEVELOPMENT GOALS						
UNITED NATIONS						

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#### L CTIVITY

### Internet lite for all the catalyst for the goals



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# **Societal Trust - Discussion**

- **Digital Inclusion** Catalyst for the SDGs Innovative Society Mobile evolution from technology to services to societal empowerment
- Internet Lite for All
  - free access to information



IKT er den nye oljen! | Sigve **Brekke** [Source: <u>aftenposten.no</u>]



# **INEQUALITY JOSEPH E. STIGLITZ** WINNER OF THE NOBEL PRIZE IN ECONOMICS

nternett for alle, og ved å skape relevante og uunnværlige digitale tjenester, kan vi bidra til en bedre verden, skriver Sigve Brekke. leiko Junge, NTB scanpix

Norway's wealth: Oil, now data, for societal empowerment and wealthy society

http://www.6gsummit.com

Levi • Lapland • Finland 24-26 March 2019

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